



Where Top Websites Go To Get Their Clicks

Overview

Since 1998 Quality Automation has assisted clients who wish to improve the quality and reliability of their e-business and client/server solutions.

E-commerce leaders like **Vodafone, Paddy Power, VHI and Permanent TSB** trust us to ensure their web sites deliver.

Our systems can simulate site users, monitor shoppers' experience, time responses and flag issues.

Get critical feedback, benchmarked against your targets, SLAs, or direct competitors - in realtime.

It's the edge you've been looking for.....

Are you concerned about the quality of service your on-line customers are receiving, but lack the tools and expertise to monitor it effectively? Quality Automation's QAmonitoring service has been developed specifically to address this problem.

Designed to complement in-house test staff, QAmonitoring is an easy to use on-line service that continuously evaluates the reliability of your e-business, from an end-user's perspective.

QAmonitoring simulates end-user activity, taking sample measurements as real web-site traffic volumes fluctuate. Alerts are issued automatically to staff when reliability deteriorates beyond a specified threshold.

Features

1. Infrastructure

Considerable investment is required to develop an effective infrastructure that measures web site reliability. We provide this infrastructure together with skilled development staff who develop and maintain automated test scripts that

simulate 'end user' activity on your application.

2. Reliability – Does it work?

Key application transactions (business processes such as log-on, browse, search, purchase and log-off) are automated and run individually at regular intervals, to verify application reliability.

3. Performance – Is it fast enough?

Critical performance data relating to your application response time and server activity is monitored and recorded during these tests.

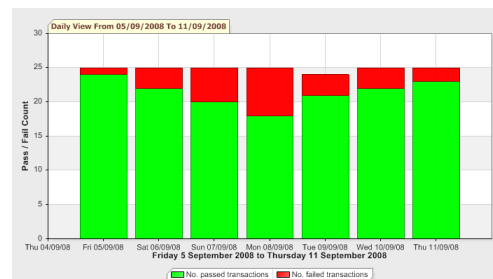
4. Alerts – Early warning of problems

SMS and e-mail alerts are triggered when reliability or performance problems occur. This enables staff to react quickly and deliver peak reliability, protecting your e-business revenue stream.

5. Reporting – Easy access to data

Staff can access on-line graphs and reports of current and historical reliability data anytime, anywhere using a standard web-browser.

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